

# Values Coins Recognition December 2020



## Congratulations!

**Mike O'Neill: Honor Commitments** - "Mike joined the Quality Assurance team over two years ago as our exclusive on-site QC Representative for the Facebook Project. With his many years of field experience and dynamic personality, Mike has exceeded our expectations by taking the reins and running with them. This has been evident with the success of the project. Mike has gone above and beyond the duties of his job description taking on the added responsibility of closing out the project. His continued presence on-site coordinating our sub-contractors work, facilitating repairs, completing change orders, performance testing and area turnovers with the contractor / owner goes beyond honoring his commitments. He is honoring the commitments of Steel Encounters. Thank you Mike, for being the pinch hitter stepping up to the plate bringing us in for the win!"  
(Nominated by Shane Ware)

**Bo Devore/Tyler Davies: Honor Commitments** - "On Wednesday, November 25th these two employees acted to render aid to an injured worker (not a SEI employee) at liberty sky after the worker suffered a fall, through a floor opening from level 8 to level 7 Tyler respond after hearing a loud commotion and seeing a hard hat roll by his position Tyler went to see what had happened above him through an opening in the floor Tyler could see the worker hanging through the opening Tyler found that the worker had fallen from the floor above he contacted Bo , together Tyler and Bo assessed the employee and called 911 and rendered first aid until the paramedics arrived their behavior and actions demonstrate the core value of Honoring Commitments the commitment to watching out for each other even when it is workers from other companies the desire to help their fellow man in time of need and to be bold and have the courage to act shows their commitment it would have been easy to stand by and watch and say not our guy not our problem but they stepped up and acted when someone was truly in need of help I am very proud of these two gentlemen and glad they are on the SEI team. "  
(Nominated by Marcus Singleton/Steve Winn)

**Tim Hall: Honor Commitments** - "Tim has quietly and faithfully led our Glazier Apprenticeship program for the last three years by developing our copyrighted curriculum and working late most weeknight evenings teaching classes. Tim, your care and concern for helping the apprentices build their careers and futures is much appreciated. Thank you for your leadership in developing future leaders in the Glazing Industry. You are making a difference in people's lives! Most respectfully, Tom Jackson, President of Steel Encounters"  
(Nominated by Tom Jackson)

**Guy Covington: Honor Commitments** – "Guy jumped in and took additional responsibilities and showed great leadership on the 95 State Social Hall project when the foreman was pulled to go start another project. Guy did a great job communicating with the project manager and his crew and put forth the effort needed to make this project come together successfully. Guy is a great asset to this company, and I appreciate his efforts and willingness to honor his commitment to this project!!"  
(Nominated by Shane Ney)

**Alexander Jimenez: Humble** – "Cube is the next generations Gary Clardy. Always happy to be there. Never a negative word comes from his mouth. Works well with anyone and everyone. He will do what's asked of him without hesitation. And last, he will do what every it takes to help get the job done. If that's not humble, I don't know what is."  
(Nominated by Brad Ney)

**Mike Mulkern: Hungry** – "Mike is punctual, driven and produces good work. He is always striving to be a better glazier. He puts in the hours needed and then some. Always wanting to work more hours. I have noticed his change in attitude, and he is trying to learn as much as possible to improve himself which in turn helps the company overall. I'm proud of the steps he is taking to become better."  
(Nominated by Josh Beale)

**Jeff Burgess: Hungry** – "His work ethic is unmatched. He arrives early and leaves late every day. He is always forfeiting his time off to help with weekend reglazes, out of town work and specialty projects when he could be with his young family. He goes above and beyond taking on responsibilities outside his job description to help ease the load on our field leadership and installers."  
(Nominated by Shane Ware)

**Jason Larson: Hungry** – "Jason is a bulldog when chasing work. Hungry doesn't begin to explain his work ethic. He has been a great add to our sales staff. I'm glad he is across the hall from me it's been a pleasure."  
(Nominated by Bart Richens)

**Lance Sweeten: Hungry** – "Lance is always available and willing to help me out. With the limited number of people in the office Lance is always willing to take care of coworkers to ensure the company runs smoothly. His work ethic shines as he teaches me ways to get things done in non-conventional ways from his personal experiences. Lance never complains about being asked to help out providing a lot more than is expected or in his job description."  
(Nominated by Mike Herlin)

**Steve Davies: Quality** – "He ensures that the work is done once and is done well. As he oversees projects his first questions are "Did we get everything complete?" and "Does it look good?" His motivations being that though it might take a little extra time now it will surely save time later from having to gear up to do the minutia that always comes up in punch."  
(Nominated by Joshua Hammond)

# Values Coins Recognition (cont.) December 2020



## Congratulations!

**Jessie Robertson: Quality** – “Jessie always has the image of Steel Encounters in mind when preparing documents that are sent to our customers or shared with the employees. Jessie has taken our website and company store to a level I never dreamed of.”  
(Nominated by Pam Foote)

**Jeff Burgess: Quality** – “Although some may see him as persistent or over critical when inspecting the installation of our products and that of our Sub-Contractors, he has played a huge role in the success of our projects. From catching small oversights during fabrication to holding others accountable for covering unfinished work, there is no doubt without his efforts holding the line regarding quality, we would be haunted with issues months or even years down the road.”  
(Nominated by Shane Ware)

**Jason Larson: Hungry** – “Jason is a bulldog when chasing work. Hungry doesn’t begin to explain his work ethic. He has been a great add to our sales staff. I’m glad he is across the hall from me it’s been a pleasure.”  
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(Nominated by Shane Ware)

**Patty Weir: Quality** – “She always stays on top of things and keeps us in line and on task.”  
(Nominated by Mark Fountaine)

**Karen Douglas: Quality** – “Karen recently prepared a PowerPoint for Derek’s COINs CRM presentation to the Senior Management of the company. The quality of her PowerPoint was exceptional in educating us on how our Sales and Estimating Teams are using the COINs CRM tool to track and manage our workflow. Thank you, Karen, for your exemplary example of Quality work! Sincerely, Tom Jackson, President of Steel Encounters.”

**Debra Lawler: Quality** – “Debra just completed and sent out the Steel Encounters’ Employment Guide. This document concluded an arduous journey through Executive scrutiny and approval and counsel review. Congratulations for a job well done, and for accomplishing this important objective!”  
(Nominated by Tom Jackson)

**Andrew Bergsetter: Quality** – “Andrew has taken control of the curtain wall and storefront install at the SLCC jobsite and has done an excellent job with QC on both. Jobsite looks great inside and out! This jobsite operated very smoothly with Andrew’s help.”  
(Nominated by Travis Burgess)

**Andrew Bergsetter: Quality** – “While at SLCC , I was helping do final steps of door hardware , and also helping set glass, Andrew never hesitated to show me the proper way to install the task at hand . His attention to detail is great, he shows pride in his work, and the end result is of the highest quality.”  
(Nominated by Mike Patterson)

**Bart Richins: Respectful** – “As a new employee Bart has treated me with a ton of respect. He always has given me his time with training and answering any of my questions, no matter how small. I respect Bart because of the respect he has shown me. It is a pleasure to work with Bart.”  
(Nominated by Jason Larson)

**Alexander Jimenez: Respectful** – “Cube is the perfect example of what respect is. He never says a disrespectful word about anyone. He listens and interacts well when in a group discussion. Right after he returned to work after a possible exposure to the COVID he would send me pictures of his temperature, and when class was over, he would wipe down everything he touched.”  
(Nominated by Tim Hall)

**Matthew Lorton: Humble** - Matthew has done an excellent job of being Humble. He is very new to the business and came to us while he was still in school via the Internship Program. From the beginning, Matthew was very teachable and wanted to learn everything. He has never failed to understand his role while knowing there is a lot to learn. Mark ups and critiques are always taken in stride. Always has a kind word and is appreciative when he needs to ask for help. Just an all-around great young guy in our company.  
(Nominated by Curtis Abbott)