

Kristel Rickers

From: Emilee Zidon <emilee@xmission.com>
Sent: Wednesday, August 27, 2014 9:58 AM
To: 'Kristel Rickers'
Subject: FW:

Service Failure

Pat Mapa

Still hasn't gotten the weight on HHG move from 8/20

SORRY FORWARDED THE WRONG EMAIL THE FIRST TIME ☺

Emilee J. Zidon | (801) 972-4420 x. 337

From: Emilee Zidon [<mailto:emilee@xmission.com>]
Sent: Wednesday, August 27, 2014 9:51 AM
To: 'Paulette Allred'
Cc: 'Tyler.steinkopf'; 'Brandt Ipson'
Subject: RE:

Since it's a continuous problem that Mapa isn't getting weights on his HHG moves, we won't be paying the crew for Thompson move until they get you the weight... So hopefully you get that shortly!

Emilee J. Zidon | (801) 972-4420 x. 337

From: Paulette Allred [<mailto:paulette@redmanvan.com>]
Sent: Wednesday, August 27, 2014 7:23 AM
To: 'Emilee Zidon'; isaac.curtis@redmanvan.com; 'Lori Marquardt'
Subject: RE:

See below.

No weight yet on the SIT for Thompson so I can only give you an estimated charge.

We are still working on getting paid for the job for Guidry so I do not know how that will affect what the crew gets paid. Customer is arguing about the price.

Paulette Allred
CSR Manager
REDMAN/NORTH AMERICAN/S.T.I.
Tels: 800-733-6261 x309