

Kristel Rickers

Afamasaga

From: Xerox Manager <xerox@xmission.com>
Sent: Tuesday, August 18, 2015 11:27 AM
To: 'Kristel Rickers'
Subject: FW: 520184850

Can we do a service failure on paul for a job on 8/12? WO 304193

Monica Andersen
Redman Van & Storage
801.972.4420 ext 316



From: sue hills [mailto:al_sue40@hotmail.com]
Sent: Tuesday, August 18, 2015 11:26 AM
To: Xerox Manager <xerox@xmission.com>
Cc: custsrvm@xmission.com; brandti@xmission.com; boydi@xmission.com
Subject: RE: 520184850

Reschedule the order with the removal for a.s.a.p.

I do not know who takes care of the service failures and deducts them from bonuses, but this needs to go to him/her.

Sue

From: xerox@xmission.com
To: al_sue40@hotmail.com
CC: boydi@xmission.com
Date: Tue, 18 Aug 2015 11:22:12 -0600
Subject: RE: 520184850

I thought they had installed it last week, however I just got the paperwork back from the driver today and it never happened. We need to do a service failure for Paul cause he didn't do it and then never told anyone and just barely got it out of his truck and back to Julio today....

Monica Andersen
Redman Van & Storage
801.972.4420 ext 316



AUG 21 2015
SF Late

AFAMASAGA08-18-1527060.dts

AFAMASAGA
LAUAMA

08-18-15	08-18-15					
1	08-18-15	306642	STERLING	SLC VA	SLC	UT
2	08-18-15	306627	STI DB4623	SLC VA	SLC	UT