

Kristel Rickers

From: Rachel Langford <homedel@xmission.com>
Sent: Wednesday, August 10, 2016 1:44 PM
To: 'Kristel Rickers'
Subject: Service failure Paul Afamasaga

Hello,

I had a NVC order that was time sensitive that was delivered out 8/5. I was notified that the customer did not receive the pillow on the order. Paul never let me know that this was shorted. I had to find out from NVC and the customer. Please advise.

Rachel Langford
Customer Service
Redman Van & Storage
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