

Kristel Rickers

From: Rachel Langford <homedel@xmission.com>
Sent: Wednesday, September 07, 2016 2:49 PM
To: 'Kristel Rickers'
Subject: Service failure for Paul Afamasaga

Hello,

We had two big CDS orders for 69 windows 15518745/15518744. that were delivered out 9/1. They forgot 6 of the larger windows.

I was not told about the shortage, I walked out to the warehouse to check on something else and noticed the windows left behind. They are HUGE windows not small items that are easily forgotten. I talked to Junior, we are getting in touch with the contractor for that job and having Paul deliver these out whenever they are available. Thanks.

Pl ease note my extension has changed. See below.

Rachel Langford

Customer Service

Redman Van & Storage

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