

Kristel Rickers

From: Mike Langford <homedir@xmission.com>
Sent: Monday, September 19, 2016 11:57 AM
To: 'Kristel Rickers'
Cc: 'Accounts Receivable'
Subject: 389772 Deborah Scott Tuscany order service Failure

Kristel , Paul delivered out the above order 9/16. He delivered the Mattress and Foundation but failed to load and deliver the frame. He didn't notify me of the issue and I only discovered the error when I came across the POD today. Please issue a service failure for this one.

Mike Langford
Redman Van & Storage
801-972-4420 Ex. 324