

Kristel Rickers

From: Xerox Manager <xerox@xmission.com>
Sent: Monday, September 21, 2015 12:35 PM
To: 'Kristel Rickers'; david.salt@redmanvan.com; brandti@xmission.com; boydi@xmission.com; 'sue hills'
Subject: Service Failures

We had quite the disaster on Friday, so we need a couple service failures.

In Pinedale WY at Fish & Game, order 330185825 Able was supposed to deliver a Xerox machine. Instead he picked up a competitor machine and did not do any delivery. So we have to now deliver 2 machines this week to this customer.

Also in Kemmerer, WY at Exxon mobil orders 380185725 and 410185722; he did not complete install on the machine and we now have to send another driver out to rectify this error.

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