

Kristel Rickers

From: Xerox Manager <xerox@xmission.com>
Sent: Friday, February 19, 2016 11:59 AM
To: 'Kristel Rickers'; boydi@xmission.com; 'sue hills'; brandti@redmanvan.com; david.salt@redmanvan.com
Subject: service failure - Xerox - Able Ortega

Able recapped machine XKK399811 (710187594) as being picked up from South Lincoln Medical in Kemmerer, WY; when in fact it was left behind at customer because they were not ready to release it. The machine MX1219810 (000187951) was recapped as removal refused when in fact he did pick it up. So now we have to go back and get XKK399811 and cant charge miles.

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