

Claims

From: Michael Caldwell <mikc333@yahoo.com>
Sent: Monday, May 16, 2016 10:57 AM
To: claims@xmission.com
Subject: Weber household shipment W/O #317995

W/O #317995

Savaliga and Filo, picked up household on 5/11/16. They did not inventory 32" Samsung TV, DVD player, and other miscellaneous items. Pictures attached. Also did not have customer initial for no property damage.

I talked to Dave and Brandt, also showed them the actual shipment while it was being unloaded from truck into whse.

I am issuing service failures for not doing a proper inventory on items mentioned above. For not boxing miscellaneous items, and not having the (no property damage) initialed.











REDMAN VAN & STORAGE Co.

317995

2571 West 2590 South, Salt Lake City, Utah (801) 972-4420 855 South 500 West, Salt Lake City, Utah (801) 228-8581
E-16 Freeport Center, Clearfield, Utah (801) 776-2645

317995

TIME STARTED

8:00

TIME

DATE	TIME ORDERED	C.O.D.	CHARGE	PER	ORDER TAKEN BY	ORDER DATE	EST. COST	NO. ROOMS
05-11-16	9-11	BY	NO CHARGE		PAULETTE	05-09-16		0
INSURANCE	FLIGHT/STAIRS	PACKING	RANGE	REFRIG.	AUTO WASHER	AUTO DRYER	PIANO	FREEZER
REG								6,500

ANNE WEBER
493 W 300 S UNIT B

REDMAN VAN & STG MAIN OFFICE

2571 W. 2590 SOUTH
SALT LAKE CITY, 84119

SHIP FROM

SPRINGVILLE, UT 84663

SHIP TO

ATTN:

801-491-7288

ATTN:

972-4420

EQUIPMENT NO.
BOBTAIL

NUMBER OF PERSONNEL
2

STORAGE
174836

ALL OUT

TYPE

NAVL 174836

BILL TO

SPECIAL INSTRUCTIONS:

HHG APU - MUST GET WEIGHTS

email sent to
claims@xmission.com
with w/o# attached

EST.	PACK	NO. NEW	USED	NAME	TIME IN	TIME OUT
	DRUM					
	1.5			Caloudu		
	3.0					
	4.5			Filo		
	6.0					
	MIRROR					
	W. ROBE					
	TAPE					
	SINGL.					
	DBL.					
	KING					
	QUEEN					

TOTAL PACKING

★★ IMPORTANT LIABILITY INFORMATION ★★

THE RESPONSIBILITY OF THIS COMPANY FOR ANY PIECE PACKAGE OR ITS CONTENTS IS LIMITED TO 60 (SIXTY) CENTS PER POUND PER ARTICLE. A HIGHER VALUE MAY BE DECLARED BELOW AND A HIGHER RATE FOR ADDITIONAL PROTECTION WILL BE ASSESSED. FAILURE TO DECLARE HIGHER VALUE ASSUMES 60¢ PER LB. LIABILITY.

SHIPMENT IS RELEASED AT 60¢ PER POUND ☒ CUSTOMER SIG.

DECLARED VALUE IS GREATER THAN 60¢ PER POUND.

CUSTOMER REQUESTS:

DEPRECIATED VALUE PROTECTION FOR \$

REPLACEMENT COST PROTECTION FOR \$

DECLARED VALUE MUST EQUAL COST OF ENTIRE SHIPMENT

NOTE:

ADDITIONAL PREMIUM MUST BE PAID TO COVER A HIGHER VALUE DECLARED. AMOUNTS DECLARED WITHOUT PREMIUM PAYMENT WILL BE INVALID.

CUSTOMER SIGNATURE

PRINT NAME

ANNE C. WEBER

GOODS RECEIVED IN GOOD CONDITION EXCEPT AS NOTED. CUSTOMER SIGNATURE ACKNOWLEDGES TERMS AND CONDITIONS ON REVERSE SIDE.

TIME ARRIVED
4:00 P.M.

CUST. INITIAL
ACW

TIME DEPART
A.M.

CUST. INITIAL

NO EXCEPTIONS
to Properly Damage
Customer Initials

NON PRODUCTIVE TIME (DRIVER MUST EXPLAIN)

COMPUTATION OF CHARGES	NO. OF MEN	REG. HRS.	O.T. HOURS	REG. RATE PER HOUR	O.T. RATE PER HOUR	Totals
MAN & VAN						
EXTRA MEN						

PACKING COSTS

ADDITIONAL PROTECTION CHARGES

STORAGE CHARGES (PER)

OTHER (PLEASE EXPLAIN)

TERMS ARE PREPAID OR UPON COMPLETION OF ARRANGEMENTS MUST BE APPROVED
BE BILLED AT 1 1/2% PER MONTH
EVENT 15

TOTAL COST