

Kristel Rickers

From: Xerox Manager <xerox@xmission.com>
Sent: Monday, June 27, 2016 5:40 PM
To: 'Kristel Rickers'
Cc: brandti@redmanvan.com; boydi@xmission.com; david.salt@redmanvan.com
Subject: Service failure

Please issue Jared Brewer a service failure

He took the wrong machine to Office Depot in Ogden, installed it and took out their trade-in. Tiena noticed one of her machines was missing.....Jared never realized he had installed the wrong machine which means he never verified the serial number.

Thank you,
Sue Hills
Redman Van & Storage
C074
801.972.4420 ext 316