

Kristel Rickers

From: Xerox Manager <xerox@xmission.com>
Sent: Wednesday, April 06, 2016 9:37 AM
To: 'Kristel Rickers'; 'Dave Salt'; brandti@redmanvan.com; 'Boyd Ipson'; 'sue hills'
Subject: service failure - Josh/Dora

There was a Xerox move on Monday from Brigham City to Ogden and neither location was called in for recap. Sue even left a voicemail to let them know her cell number so they could call her. On Tuesday I talked to them and told them I needed the paperwork before they left on their run. I did not receive it until Wednesday morning.

Order 010188783 and 020188783, work order 316294

Monica Andersen
Redman Van & Storage
801.972.4420 ext 316

