

Kristel Rickers

From: Mike Langford <homedir@xmission.com>
Sent: Tuesday, August 02, 2016 9:01 AM
To: 'Kristel Rickers'
Cc: 'Kristel'
Subject: Service Failure Tuscany Pick up #353557-R Steven Wallace

Kristel, Hansley and Dora were scheduled to pick up the above order on 8/1. They never called and never showed up to the home to make the pickup. Customer waited around all afternoon for their call and it never happened. Service Failure.

Mike Langford
Redman Van & Storage
801-972-4420 Ex. 324