

Kristel Rickers

From: Janet Zidon <redmanap@xmission.com>
Sent: Thursday, July 31, 2014 10:32 AM
To: Kristel Rickers
Subject: FW: Home Express

Tim has made comments to me before about F Vaa' not calling in his orders when they are completed, but here are some we can verify. Can you give him a service failure for not calling in these 3 orders?

Janet

From: Annie Wilson [mailto:xerox@xmission.com]
Sent: Thursday, July 31, 2014 10:08 AM
To: Janet Zidon
Subject: Re: Home Express

The driver didn't call the orders in so we couldn't update. I will check with MT for this info.

Annie Wilson
Redman Van & Storage
c074/7445
801-972-4420 ext 316

----- Original Message -----

From: Janet Zidon
To: Annie Wilson
Sent: Thursday, July 31, 2014 9:23 AM
Subject: Home Express

Annie,

Both of the Home Express orders we worked on yesterday have now been taken care of.

However, I have 3 of Montana's that delivered last Friday that are still not updated so they didn't get processed to pay us this week.

1214504
1208688
1212999

} SF - Not called in

All three of these show being delivered by Faatoina Vaa' on 7/25, have you not received any confirmation to get this updated yet?

2 of the others he delivered the same day have been updated and processed to pay us.

Janet