

Claims

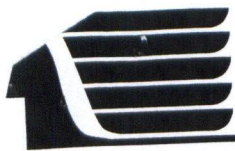
From: Michael Caldwell <mikc333@yahoo.com>
Sent: Monday, May 16, 2016 10:57 AM
To: claims@xmission.com
Subject: Weber household shipment W/O #317995

W/O #317995

Savaliga and Filo, picked up household on 5/11/16. They did not inventory 32" Samsung TV, DVD player, and other miscellaneous items. Pictures attached. Also did not have customer initial for no property damage.

I talked to Dave and Brandt, also showed them the actual shipment while it was being unloaded from truck into whse.

I am issuing service failures for not doing a proper inventory on items mentioned above. For not boxing miscellaneous items, and not having the (no property damage) initialed.



REDMAN VAN & STORAGE Co.

317995

2571 West 2590 South, Salt Lake City, Utah (801) 972-4420 855 South 500 West, Salt Lake City, Utah (801) 328-8581
E-16 Freeport Center, Clearfield, Utah (801) 776-2645

317995

TIME STARTED

8:20

TIME

DATE	TIME ORDERED	C.O.D.	CHARGE	PER	ORDER TAKEN BY	ORDER DATE	EST. COST	NO. ROOMS
05-11-16	9-11	BY	NO CHARGE		PAULETTE	05-09-16		0
INSURANCE	FLIGHT/STAIRS	PACKING	RANGE	REFRIG.	AUTO WASHER	AUTO DRYER	PIANO	FREEZER
REG								
								EST. WEIGHT
								6,500

ANNE WEBER
493 W 300 S UNIT B

REDMAN VAN & STG MAIN OFFICE

2571 W. 2590 SOUTH

SALT LAKE CITY, 84119

SPRINGVILLE, UT 84663

ATTN:

801-491-7288

ATTN:

972-4420

174836

ALL
OUT

TYPE

BOBTAIL

NUMBER OF PERSONNEL
2

NAVL 174836

BILL
TO

SPECIAL INSTRUCTIONS:

HHG APU - MUST GET WEIGHTS

email sent to
claims@xmission.com
with w/o# attached

EST.	PACK	NO. NEW DEL	USED	NAME	IN	TIME OUT
	DRUM					
	1.5			Calculus		
	3.0					
	4.5			Fibo		
	6.0					
	MIRROR					
	W. ROBE					
	TAPE					
	SNGL.					
	DBL.					
	KING QUEEN					

TOTAL PACKING

★ ★ IMPORTANT LIABILITY INFORMATION ★ ★

THE RESPONSIBILITY OF THIS COMPANY FOR ANY PIECE PACKAGE OR ITS CONTENTS IS LIMITED TO 60 (SIXTY) CENTS PER POUND PER ARTICLE. A HIGHER VALUE MAY BE DECLARED BELOW AND A HIGHER RATE FOR ADDITIONAL PROTECTION WILL BE ASSESSED. FAILURE TO DECLARE HIGHER VALUE ASSUMES 60¢ PER LB. LIABILITY.

SHIPMENT IS RELEASED AT 60¢ PER POUND ☒ CUSTOMER SIG.

DECLARED VALUE IS GREATER THAN 60¢ PER POUND.

CUSTOMER REQUESTS:

DEPRECIATED VALUE
PROTECTION FOR \$

REPLACEMENT COST
PROTECTION FOR \$

DECLARED VALUE MUST EQUAL COST OF
ENTIRE SHIPMENT

NOTE:

ADDITIONAL PREMIUM
MUST BE PAID TO COVER
A HIGHER VALUE
DECLARED. AMOUNTS
DECLARED WITHOUT
PREMIUM PAYMENT WILL
BE INVALID.

CUSTOMER
SIGNATURE

X Anne C. Weber

PRINT NAME

ANNE C. WEBER

GOODS RECEIVED IN GOOD CONDITION EXCEPT AS NOTED.
CUSTOMER SIGNATURE ACKNOWLEDGES TERMS AND CONDITIONS ON REVERSE SIDE.

TIME ARRIVED	CUST. INITIAL
4:30 P.M.	ACW
TIME DEPART	CUST. INITIAL
A.M. P.M.	ACW

NO EXCEPTIONS
to Property Damage
Customer Initials

NON PRODUCTIVE TIME (DRIVER MUST EXPLAIN)

COMPUTATION OF CHARGES	NO. OF MEN	REG. HRS.	O.T. HOURS	REG. RATE PER HOUR	O.T. RATE PER HOUR	Totals
MAN & VAN						
EXTRA MEN						
PACKING COSTS						
ADDITIONAL PROTECTION CHARGES						
STORAGE CHARGES (PER)						
OTHER (PLEASE EXPLAIN)						
TOTAL COST						

TERMS ARE PREPAID OR UPON COMPLETION OF MOVE. CREDIT ARRANGEMENTS MUST BE APPROVED IN ADVANCE. CREDIT TERMS ARE NET 7 DAYS OF RECEIPT OF INVOICE. INTEREST WILL BE BILLED AT 1 1/2% PER MONTH ON PAST DUE ACCOUNTS. IN THE EVENT LEGAL ACTION IS NECESSARY TO COLLECT PAST DUE AMOUNTS, CUSTOMER AGREES TO PAY ATTORNEY FEES, INTEREST AND COLLECTION COSTS.