## **Kristel Rickers**

From:

Janet Zidon < redmanap@xmission.com>

Sent:

Wednesday, April 13, 2016 4:51 PM

To:

Kristel Rickers

Subject:

FW: QC9191 Nick Tanner

This should be a service failure for Nick for him not following instructions the first time around and then not giving MT the paperwork or letting them know when he set it off at their warehouse the following week.

Janet

From: Janet Zidon [mailto:redmanap@xmission.com]

Sent: Wednesday, April 13, 2016 4:50 PM

To: 'Tim Steiner' < redmanmt@xmission.com>; 'Brandt Ipson' < brandti@xmission.com>; 'Jacie' < xerox2@xmission.com>

Cc: 'Boyd Ipson - Redman' <boydi@redmanvan.com>

Subject: RE: QC9191 Nick Tanner

Please inbound it for this week on the day the Tanner is going to be back up to your warehouse. I will need to show this unloading at the time that he is loading any sti contracts for you under P743 this week.

Janet

From: Tim Steiner [mailto:redmanmt@xmission.com]

Sent: Wednesday, April 13, 2016 4:44 PM

To: 'Janet Zidon' < <a href="mailto:redmanap@xmission.com">redmanap@xmission.com</a>; 'Brandt Ipson' < <a href="mailto:brandti@xmission.com">brandti@xmission.com</a>; 'Jacie' < <a href="mailto:xerox2@xmission.com">xerox2@xmission.com</a>>; 'Jacie' < <a href="mailto:xerox2@xmission.com">xerox2@xmission.com</a>>

Cc: 'Boyd Ipson - Redman' < boydi@redmanvan.com>

Subject: RE: QC9191 Nick Tanner

I just got off the phone with Nic, he said this was a "range". We looked for ½ hr, no range out there.

Looked into BOS special instructions, it's a sink basin. We found it. No contract, nothing attached to it.

I called Nic back, he apologized, he meant to say it was on top of a range.

I asked for the paperwork, he said he gave it to Jacie and she gave him a photo copy to bring back to us. So, original contract is in SLC?

I'm going to print up a new one, inbound it and prep it for DNV on Saturday.

This is a broken porcelain sink basin, I'm sure it's not going to be missed if it doesn't arrive "ON TIME". I will contact the booker, and request an extension for the dates.

## Tim J Steiner

**Terminal Manager** Redman Van & Storage 1818 Minnesota Ave Billings, Montana 59101 406-252-5612 406-252-2768 FAX 406-252-5613 RedmanMT@Xmission.com Top of Form