

Annie Wilson

From: "Tori McCurdy" <hvpdsp1@xmission.com>
To: "Customer Service - Logistics Support - American Woodmark" <CustomerService-LogisticsSupport-AmericanWoodmark@Woodmark.com>; "Meridian SLC" <slc@meridianww.com>
Sent: Wednesday, August 13, 2014 8:50 AM
Subject: RE: KP 69889530/Kolb/Meridian-Slc

Yes, the cabinet is damaged and is here in our warehouse.

From: Customer Service - Logistics Support - American Woodmark [mailto:CustomerService-LogisticsSupport-AmericanWoodmark@Woodmark.com]
Sent: Wednesday, August 13, 2014 7:21 AM
To: Tori McCurdy; Meridian SLC
Subject: KP 69889530/Kolb/Meridian-Slc

Per Lowes, the customer's SB42 was crushed and is in your warehouse. Can you confirm this?

Thank you,

Erica Van

Logistics Support
American Woodmark Corporation
Phone (540) 535-2397
Fax (800) 677-8183
customerservice-logisticssupport-americanwoodmark@woodmark.com



SF 8/13 Hansen
driver didn't
report damage
or that the
cust refused
it

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8/13/2014