

Kristel Rickers

From: Janet Zidon <redmanap@xmission.com>
Sent: Tuesday, November 03, 2015 11:16 AM
To: 'Kristel Rickers'
Subject: Kenny Smith

I received a call yesterday at lunch from a Sylvan from Movara Fitness in Ivins, UT. He was expecting our driver on Friday to pick up their Sharp Copier and he never showed or called. I talked with Dave and found out it was Kenny Smith. He said he didn't leave the Washington whse until 3:00 pm and didn't get to it, but he did not call to let the customer know. When Dave talked with him at noon on Monday he still hadn't gotten to it and still had not called the customer. Dave instructed him to call the customer right away to let them know.

Janet