

Kristel Rickers

From: Mike Langford <homedir@xmission.com>
Sent: Wednesday, January 28, 2015 3:38 PM
To: 'Kristel Rickers'
Cc: 'Tyler Steinkopf'
Subject: Service Failure For Eli Reynolds

Kristel, Eli had a home direct order for us today Waybill: ZGXYV5. He came to Jared just now and told us that he didn't make this delivery because his phone died and he was not able to locate the address. We asked why he didn't use his helper's phone to call in so we could assist him, he had no explanation. We continue to have issues with him not completing stops that he is assigned to.

Mike Langford
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